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CensorNet:

The competing ideals of Censorship and Cyberspace

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I INTRODUCTION

Pornography has proliferated with each new tool, democratizing what had been a more elite possession and obsession, spreading the sexual abuse required for its making and promoted through its use.¹

The Internet, in relieving New Zealand from the "tyranny of geography", has transformed national boundaries into seamless clouds. The current Internet is a global system of cooperating networks, linking multifarious institutions and individuals, "[t]he headless, anarchic, million-limbed Internet is spreading like bread-mold". There is no central or coordinating body which administers the Internet and no country has universal jurisdiction. As such a national legislature can only exercise effective control over domestic residents and resources.

A myopic of research, commercial and entertainment opportunities subsist within the current methods of Internet communication. Users may anonymously retrieve information from international sources, participate in global real time communication, and transmit text and graphics to numerous individuals. The Internet "interprets censorship as damage and routes around it".

The principles were simple. The network itself would be assumed to be unreliable at all times. It would be designed from the get-go to transcend its own unreliability. All the nodes in the network would be equal in status to all other nodes, each node with its own authority to originate, pass, and receive messages. The messages themselves would be divided into packets, each packet separately addressed. Each packet would begin at some specified source node, and end at some other specified destination node. Each packet would wind its way through the network on an individual basis.

The adaptive routing capabilities of the Internet mean that information may travel numerous interconnecting paths before reaching its final destination. The inability to nullify a particular route and thus the dissemination of information has lead to the observation that:

⁵ B Sterling "Short History of the Internet". See http://gopher.eff.org/links.html.

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¹ CA MacKinnon "Vindication and resistance: a response to the Carnegie Mellon study of Pornography in Cyberspace" (1995) 83 GeoLJ 1959, 1959.

Information and Technology Advisory Group "Impact 2001: how information technology will change New Zealand" www.network.co.nz/~itag/impact.htm..

³ B Sterling "Short History of the Internet". See http://gopher.eff.org/links.html.

⁴ A Grosso "The National Information Infrastructure" (1994) 41 FedBNewsJ 481, 482.

Technology and censorship are often seen as opposing forces in the information age. Current thinking suggests it is almost impossible to control information without at the same time curtailing some of the benefits.

This paper attempts an exposition of the current censorship laws in New Zealand in relation to the Internet, and the proposals for reform. The Films, Videos, and Publications Classification Act 1993, currently the governing legislation, and the Telecommunications Act 1987 are examined. The Technology and Crimes Reform Bill 1994, mooted as the second stage of censorship reform in New Zealand, is critiqued. Finally, recent United States legislation and other regulatory proposals are assessed to the extent they provide possible models for developing solutions in New Zealand.

II NEW ZEALAND

A Films, Videos, and Publications Classification Act 1993

The long title to the Films, Videos, and Publications Classification Act 1993 (FVPCA) states that the Act is to "consolidate and amend the law relating to the censoring of films, videos, books, and *other publications*" (emphasis added). The title reflects the legislative impetus behind the enactment of the FVPCA; to develop a coherent and unified censorship regime in place of the sporadic coverage offered by the ad hoc development of previous legislation.

The appearance of consolidation was, however, dispelled early in the legislation's formative process. A ministerial paper on the intended bill⁷ stated that:⁸

While the scope of the draft bill is very wide, it does not and cannot attempt to deal with every form of pornographic representation...some forms of modern technology are not amenable to regulation by way of a classification statute. Examples are the use of computer links, radiocommunications and telecommunication facilities. Any difficulties with the law relating to these media will have to be addressed separately.

⁸ Department of Justice, Films, Videos and Publications Classification Bill Interim Report, 8 April 1993, 4.

⁶ The object of this paper is not to extrapolate the jurisprudence of censorship in New Zealand or pronounce, at least explicitly, on the desirability of censorship. For a supportive assessment, divorced from technical considerations, see JL Caldwell "Pornography - an argument for censorship" (1992) 5 CLR 171.

⁷ Which did not materially differ from the enacted legislation.

The express denouncing of the legislation as providing coverage of non-tangible media, an argument supported by the Committee of Inquiry into Pornography, was resonated throughout the bill's legislative passage. The Ministry of Justice commented, in an interim report,9 that the previous legislation (the Indecent Publications Act 1993, the Films Act 1993, and the Video Recordings Act 1987) was "designed to govern the circulation and exhibition of printed and visual matter which exists in a tangible form. The bill describes a censorship/classification system which is suited to regulation of such material". 10

The suitability or otherwise of the FVPCA to encompass digital media arguably turns on the interpretation given to "publication", as defined by section 2 of the Act. For the statute to apply, media must be able to satisfy the term "publication", which is defined as:

"Publication" means-

...(c) Any paper or other thing

...(ii) On which is recorded or stored any information that, by use of any computer or other electronic device, is capable of being reproduced or shown as any word, statement, sign, or representation"

The definition is exclusive and "extends the scope of the legislation to catch some forms of material representation which are not covered by existing law". 11 The extension provided by the use of the words "other thing" in combination with subparagraph (ii) is semantically and, arguably, practically significant. Potentially all online services currently available provide and/or utilise information recorded or stored and capable of representation by electronic or computer device.

The Ministry of Justice, while recognising "an extended definition of 'publication' that can cover new forms of material representation", 12 suggested the legislation would "catch articles like computer discs and arcade video games", 13 but that the bill was "a wholly unsuitable vehicle to address the difficult problems associated with...[this] type of technology [modern telecommunications]". 14 The emphasis in the definition of "publication" on tangible media may be said to colour the overall interpretation and

⁹ Above n 8. ¹⁰ Above n 8, 1.

¹¹ New Zealand Department of Justice Censorship and Pornography: proposals for legislation (Wellington, 1990), 4.

¹² Above n 8.

¹³ Above n 8.

¹⁴ Above n 8.

application of the Act, but it is inconsistent with the express words of the definition to impose such an arbitrary restriction. The recognition of computer disks and arcade games cannot be conceptually justified without the inclusion of other digital media storage facilities; whether hard disks, servers, routers, or gateways.

The conceptual anomaly promoted may, however, be permissible when the practical regulation and classification procedures of the FVPCA are considered. The classification of a publication necessitates its submission to the Classification Office where a ruling on its legal status under the Act can be made. The classification procedure presumes a tangible media which is capable of submission, without which the classification and the subsequent regulation or prohibition of restricted or objectionable material cannot be enforced:¹⁵

The regulatory regime described in the bill can work very effectively for material ("publications") that has a physical form. However, quite apart from any other consideration, this system cannot deal with the simple transmission of pornographic images because a determination that the images are "objectionable" cannot be made if there is no physical record of the image that can be classified. The related problems of prevention, detection, and enforcement are, in this context, virtually insuperable.

The isolation of the statutes essentially tangible focus does not, however, necessitate precluding the administration of the FVPCA in relation to digital media. The transmission of data necessarily involves the flow of information already stored or recorded. The potential liability under the FVPCA for digital media susceptible to classification process was acknowledged by the Ministry of Justice, "the mechanisms for seizure, classification, prosecution an disposal could be made to work if a hard copy is available". The significant offence provisions of the FVPCA applicable include sections 123 and 131.

S123. OFFENCES OF STRICT LIABILITY RELATING TO OBJECTIONABLE PUBLICATIONS

- (1) Every person commits an offence against this Act who-
 - (a) Makes an objectionable publication; or
 - (b) Makes a copy of an objectionable publication for the purposes of supply, distribution, display, or exhibition to any other person; or
 - (c) Supplies, or has in that person's possession for the purposes of supply, an objectionable publication; or

16 Above n 8.

15

¹⁵ Above n 8, 4.

(d) For the purposes of supply to any other person, distributes, displays, advertises, or exhibits an objectionable publication; or

(e) In expectation of payment, or otherwise for gain, or by way of advertisement, distributes, displays, exhibits, or otherwise makes available an objectionable publication to any other person; or

(f) Delivers to any person an objectionable publication with intent that it should be dealt with by that person or any other person in such manner as to constitute an offence against this section or section 124 or section 127 or section 129 of this Act.

(3) It shall be no defence to a charge under subsection (1) of this section that the defendant had no knowledge or no reasonable cause to believe that the publication to which the charge relates was objectionable.

(4) Without limiting the generality of this section, a publication may be-

(a) Supplied (within the meaning of that term in section 2 of this Act) for the purposes of paragraphs (b), (c), and (d) of subsection (1) of this section; or

of paragraphs (b), (c), and (d) of subsection (1) of this section; of
(b) Made available for the purposes of paragraph (e) of that subsectionnot only in a physical form but also by means of the electronic transmission (whether
by way of facsimile transmission, electronic mail, or other similar means of
communication, other than by broadcasting) of the contents of the publication.

The wording of section 123(4)(b) makes it clear that the provision of offences relating to objectionable publications extends to electronic transmissions. The ambit of the provision is wide and would include not only the transmission from an individual user but both online and closed networks.¹⁷ The section, while applicable to Internet Service Providers (ISPs)¹⁸ which create and manage content, arguably extends to "pure" access providers. The definition of "supply" could be restricted to those ISPs who provide content rather than "pure" access providers as the later do not sell content but merely the access to such content. However, it can forcefully be argued that "pure" access providers are embraced by section 123(1)(e) in otherwise making available, if not distributing, any objectionable publication.

The section is one of strict liability, section 123(3) expressly excludes knowledge or lack of reasonable belief as defences to a charge under the section. The potential liability of ISPs who retain no, or minimal, editorial control is significant.

¹⁷ A closed network is one which provides no connection to the Internet.

¹⁸ "Internet Service Providers" can be rudimentally defined as commercial entities which charge a monthly fee and offer modem access to computers or networks linked directly to the Internet; and includes larger national commercial online services such as America Online, CompuServe, Prodigy, and Microsoft Network which allow subscribers to access the Internet while providing extensive content within their own proprietary networks.

S131. OFFENCE TO POSSESS OBJECTIONABLE PUBLICATION

(1) Subject to subsections (4) and (5) of this section, every person commits an offence against this Act who, without lawful authority or excuse, has in that person's possession an objectionable publication.

The offence of possession of an objectionable publication, if the above interpretation is to be consistent, extends to possession of digital media on computer and telecommunication devices. As argued above, the inclusion of intangible media in such a form that it can be "reproduced" for classification purposes prima facie poses no insurmountable conceptual or operational barriers. The defining characteristic is that the data must be stored or recorded in such a form that it is capable of being legally possessed.

Such an elementary analysis must, however, be tempered by the realities of modern telecommunications. The ability to view does not correspond directly with actual physical possession. The caching of data provides temporary retention and display of media without the necessity for recording or storing by the end user.¹⁹ The presence of section 123 indicates that section 131 is addressed toward protection of the individual and the resultant effects of possessing objectionable material. If such a mischief is to be remedied then the extension of possession to include such transient displays would be consistent. The complications of such an approach must necessarily appear immediate; the requisite intention to exercise control (including the degree of control) over the material is arguably not established, and the enforcement of such an offence would be impractical.

The application of the FVPCA to stored or recorded digital media is evidenced by the recent convictions of local Bulletin Board Service (BBS) operators under the FVPCA. The search warrant used in one of these cases indicates the operational extension of the FVPCA into the area of telecommunications:²⁰

...the following property CD-Roms, Computer disks and tapes, Computers and there ancillary equipement [sic], electronic backup devices, computer software, documentation and accounts that relate to the supply of objectionable publications...are being kept for the purpose of being so dealt with as to constitute an offence against section 123 of the Films, Videos, and Publications Classifications Act 1993.

²⁰ Department of Internal Affairs v Merry [1996] DCR 147, 148.

¹⁹ The Department of Internal Affairs considers the issue of whether browsing the Internet is an offence is a moot point, but states, "...if you download objectionable material onto disk you will certainly be committing an offence", see "Pulling the Plug" inform.dia.govt.nz/internal_affairs/inform_indexes/evory-issue/inform-home-page.html.

The United Nations Human Rights Committee, in discussing New Zealand's third periodic report on measures taken to comply with provisions of the International Covenant on Civil and Political Rights,²¹ stated that: ²²

..it was not the job of the State to overreact concerning 'objectionable material'. It was more suitable for the individual to deal with such issues. The definition of objectionable material was so vague it created serious problems. Vague codes did not serve the needs of the society. Although such sentiments

Although such sentiments are apparently moot in regard to reforming the FVPCA, they provide a schema for the interpretation of the legislation in relation to the Internet. The FVPCA offence provisions are capable of addressing objectionable content on domestic proprietary networks and other forms of computer and telecommunications hardware. The imposition of absolute liability is arguably unjustified on policy grounds in relation to the temporary storage of content on network routers, gateways, and caching servers, without control or knowledge of the material.²³ Further, the mere downloading of information, without more, should not attract the substantial penalties resultant on the enforcement of offence provisions.

B Telecommunications Act 1987

Sections 8 and 8A (the "Dial-a-porn" section) of the Telecommunications Act deal with the use of profane, indecent, or obscene language or suggestions in connection with a telephone station. The later section omits the section 8 requirement of intentionally offending the recipient, while including the qualifier that the purpose of such use must be the procurement of any pecuniary gain or commercial benefit. Therefore, assuming these sections encompass the technologies under consideration, the altruistic distributor (having neither an intention to offend or pecuniary motive) can act with impunity.

²¹ UN Docs CCPR/C64/add 10 HRI/CORE/1/add 33.

²² Submission on the Technology and Crimes Reform Bill; Sky Network Television Limited, July 1996, 7.

²³ The Department of Internal Affairs has stated that content harboured on servers would be subject to liability, the use of the term "harbour" arguably implies knowledge and control over the information, see Department of Internal Affairs "Pulling the Plug" http://inform.dia.govt.nz/internal_affairs/businesses/grcr_inf/elect_censor.html.

Telephone station, as defined by section 2(1) of the Telecommunications Act, includes "...any terminal device capable of being used for transmitting or receiving any communications over a network designed for the transmission of voice communication". The general nature of the definition threatens to embrace, not only computers, but network routers and gateways. Such devices are not intended to store information for extended periods but act as nodes which interconnect networks and route data.²⁴

The wording of sections 8(1) and 8A, by including the terms "language" and "suggestion", could arguably extend to the transmission of digital media as "suggestion" in this context impliedly includes more than mere words. However, such an literal interpretation is arguably countervailing to the overall intention of the sections²⁵ and the structure of section 8(2)(a):

...any telephone station for the purpose of disturbing, annoying, or irritating any person, whether by calling up without speech or by wantonly or maliciously transmitting communications or sounds, with the intention of offending the recipient...

The contrast of speech and the transmission of communications emphasises the laters broad application. The omission of such language in sections 8(1) and 8A implies that these sections are confined to the conveyance of profanity, indecency and obscenity by voice.

While the above provisions of the Telecommunications Act are arguably not applicable in providing integral regulatory provisions concerning the Internet, the nature of telecommunication networks ensures that certain definitions and provisions have the potential to influence the form and content of proposed legislation; such as the Technology and Crimes Reform Bill.

²⁵ See A Lewis Censoring New Telecommunications Technology (Department of Internal Affairs, Wellington, 1989), 22.

²⁴ Submission on the Technology and Crimes Reform Bill; The Executive Committee of the Tuia Society and Information Technology Services, VUW, July 1994, 5.

C Technology and Crimes Reform Bill 1994

Trevor Rogers,²⁶ on introducing the Technology and Crimes Reform (TCR) Bill, was transparent in his intention that the proposed legislation constituted the "second stage" of the Films, Videos and Publications Classification Act:²⁸

The politics of this Bill are quite simple. They are to regulate electronic sounds, images and live-pornography shows, and telecommunication and foreign telecommunication services with amendments to the Broadcasting Act, and to deal with proposed foreign satellite services; and then to link all those parts to a standard identical to those of the Films, Videos and Publications Classification Act so that the product of those technological areas can be examined by the classification office and classified as objectionable or acceptable.

Part I of the Bill deals with the creation of offences and penalties relating to objectionable images, sounds and live shows, and for appropriate classification under the tenants of the FVPCA. The governing assumption is that images and sounds are not covered by existing legislation, and more specifically, do not fall within the definition of "publication" in the FVPCA. Clause 3 adopts the meaning of objectionable as defined by section 3 of the FVPCA for the purposes of the Bill, "as if images, sounds, live shows, programmes, or foreign satellite services were publications under the [FVPCA]".

Clause 6 of the Bill creates the principal offence relating to objectionable sounds and images:

Subject to section 9 of this Act, every person commits an offence who broadcasts, transmits, communicates, or receives, through or by any broadcasting or telecommunications link or any electronic, light, sound, satellite, or laser transmission whatever, any objectionable image or objectionable sound for pecuniary gain

The amorphous nature of the clause, evident by the compendious terms used, reflects the desire of the drafters to implement a comprehensive regime. The communication of objectionable images or sounds by or through any telecommunications link or similar device clearly encompasses digital media provided using current, and potential, mediums.

²⁶ MP, Howick.

²⁷ NZPD, vol 540, 1342, 1 June 1994.

²⁸ Above n 27.

The offence is one of strict liability, made subject to only to those exemptions and defences expressly provided for under clauses 9 and 10 of the Bill.

The exceptions from criminal liability detailed under clause 9 parallel those under the FVPCA. Clause 10(1) provides that:

It shall be no defence to a charge under section 6 or section 7 of this Act that, the defendant had no knowledge or no reasonable cause to believe that the image, sound, or live show to which the charge relates was objectionable.

The definition of objectionable and the pervasiveness of the proscription threaten the creation of a regulatory environment in which ISPs and users face extensive criminal liability. The Bill makes no attempt to rationally distinguish between parties with editorial control and mere conduits. Clause 10(4) provides a defence to clause 6 where a network operator "had no knowledge or no reasonable cause to believe that the image or sound to which the charge relates was objectionable." A network operator, as defined under section 2 of the Telecommunications Act 1987, is a common carrier such as Telecom, Clear, and Bellsouth, not an ISP. The defence is one removed from ISPs which utilise telecommunications networks to provide connections but have no editorial control and act as mere conduits. Regardless of whether ISPs generate content or exercise minimal editorial control, the nature of the data volume and network connections make the imposition of strict liability unjust. An ISP can neither screen all (or even a significant portion) content provided by clients let alone the vast resources which users may seamlessly access from international sources. Nor are they legally capable of effecting such monitoring as, by virtue of section 216B of the Crimes Act, the use of listening devices is prohibited.²⁹ Under Clause 6, by virtue of such enveloping words as "transmit" and "communicate", a criminal offence would be committed by an ISP upon the passing of data constituting an objectionable image or sound through their service.

²⁹ Clause 14, which removes the prohibition in respect of a belief (on reasonable grounds) by the Police that an offence under clause 6 or 7 is being committed, is arguably ineffective as s216B constitutes a prohibition, not an empowering provision, see Submission on the Technology and Crimes Reform Bill; The New Zealand Law Society, August 1994, 5; John Edwards, an information and privacy lawyer, has commented that the Police may not need a warrant to intercept email communications, an area governed by the Privacy Act principles and s6 of the Telecommunications Act 1987, Rob Hosking "Police need no warrant to tap email, says top lawyer" (1996) Computerworld 3.

The formulation of a defence to network operators has itself been criticised on the basis that a defence necessarily entails submission to the criminal process. Network operators argue that the expense and stigma of having to provide evidence establishing a defence under the Bill is too onerous. The suggested alternative is to exempt network operators completely under clause 9 of the Bill and therefore cement the impunity of mere conduits. The future convergence of the telecommunications industry and the provision of multifarious services by current network operators may blur the categorisation of entities. The focus should arguably be on the actual and potential control exercised by an entity over content and dissemination of information.

The potential criminal liability faced by Internet users under the Bill is similarly threatening. Clause 6 imposes strict liability on a person who "receives" objectionable material through a telecommunications network. The strict offence of possession under section 131 of the FVPCA requires, as conventionally defined at common law, 30 at least some intention to exercise power and control over the object. Section 131 would therefore potentially exclude, as argued above, a user who merely 'browses' the Internet. Clause 6 of the Bill imposes considerably broader liability and would arguably extend to the mere downloading of information, the content of which a user may have limited or no knowledge. Arguably, "receive" could be read, in line with the canon of interpretation that criminal statutes should be construed narrowly, as implying a conscious act of acceptance. This could take either of two forms; exclude merely unsolicited information from liability, or additionally, the unintended content of requested information. Extension to the later interpretation is arguably not warranted on either semantic or practical grounds.

The above analysis has focused on the application of the Bills offence provisions in abstraction from the classification process. Clauses 3 and 13 of the Bill expressly adopt definitions and incorporate sections of the FVPCA. The classification regime imposed by the Bill does not, however, parallel that governing tangible publications. Clause 8 provides that:

³⁰ See R v Cugullere [1961] 1 WLR 858.

A person may be convicted of an offence under section 6 or section 7 of this Act if the image, sound, or live show is in all the circumstances objectionable, notwithstanding that it is a part only of an image, sound, or live show that is not objectionable.

The clause is subject to an internal tension between an assessment in "all the circumstances" that an image or sound is objectionable and the discretion to ignore the work as a whole. Section 3 of the FVPCA states that in defining a publication as objectionable the Classification Office shall consider:

(a) The dominant effect of the publication as a whole:

(b) The impact of the medium in which the publication is presented:...

Clause 3 of the bill expressly adopts the definition of objectionable under section 3 of the FVPCA. The specific nature of clause 8 clearly overrides the application of section 3(a) of the FVPCA. The result is an anomaly between the regulation of tangible and intangible media, for which there is no clear policy justification.³¹ The nature of digital multi-media is such that the separation of a discrete sound or image from a complete work could lead to substantial bias and imbalance in its classification.

The incongruous relationship between the FVPCA and the Bill is furthered by the provisions of clause 12. Whereas in relation to live shows the categorisation of publications parallels that of the FVPCA, the provisions concerning images and sounds are in stark contrast. Section 23(2) of the FVPCA allows a publication to be classified objectionable except if restricted on the grounds of age, class of persons, or use for specified purposes, and is restated in relation to live shows in Clause 12(4) of the Bill. Clause 12(3) provides that the Classification Office, after considering matters referred to in section 3 of the FVPCA, shall classify the image or sound as either unrestricted or objectionable. The omission of the specified exceptions from objectionable classification in clause 12(3) imposes an absolute demarcation between unrestricted circulation and complete censorship. The consequences of such absolutes must be the enlarging of either category to subsume the retrenched area. The probable conclusion, considering that the omitted restrictions are *exceptions* from *objectionable* status, would be the entrenchment of

While the FVPCA does not always require an assessment of the work as a whole (section 3(2)), the TCR Bill completely removes the potential for such an assessment; for an extensive interpretation of section 3 of the FVPCA see *New Truth & TV Extra*, 4 *November 1994* Unreported, June 1996, Film and Literature Board of Review, Decision 3/96.

a low threshold of objectionability which would be directed at the lowest common denominator; children.

In the alternative, if the exceptions to objectionable classification set out in section 23(2) of the FVPCA were adopted in relation to images and sounds, the nature of the Internet would make practical enforcement unachievable. The routing capability of the Internet, combined with the possible unanimity of both source and receiver, bar the confinement of images or sounds to particular persons or classes of persons or for particular purposes. Similar considerations apply to clause 12(5) of the Bill which empowers the classification of otherwise objectionable publications as restricted, in order to be made available for "educational, professional, scientific, literary, artistic, or technical purposes".

Part II of the Bill is directed at providing additional penalties for those convicted of an offence involving the use of a telephone to "transmit objectionable material" and to "require a network operator to prohibit telecommunication with foreign telecommunication services whose programmes contain objectionable images or objectionable sounds". The definition of "program" is that provided by section 2 of the Broadcasting Act 1989:

"Programme"

(a) Means sounds or visual images, or a combination of sounds and visual images, intended

(i) To inform, enlighten, or entertain; or

(ii) To promote the interests of any person; or

(iii) To promote any product or service; but

(b) Does not include visual images, whether or not combined with sounds, that consist predominantly of alphanumeric text

The definition, which encompasses sounds and visual images, corresponds with the nature of an "objectionable image or objectionable sound" in clause 6 of the Bill. The qualifications contained in (i), (ii), and (iii) would, given the broad nature of such words as "inform, enlighten, or entertain", include most digital media. However, the proviso contained in (d) excludes media which consists principally of text. While this does not affect media with arguably the greatest potential impact and influence it does exclude a significant portion of Internet traffic.³²

³² For a more detailed discussion in the Canadian context, concerning virtually identical provisions, see D Shap "Hate Crimes in the Electronic Media" (1994) www.io.org/~logic/papers/ds.hate.htm.

The cardinal misnomer in Part II of the Bill is arguably the requirement, in clause 18, of prohibiting telecommunication with foreign services where, "...any image or sound which forms part of any foreign telecommunications service [is]...objectionable". The ability of network operators to comply with such a prohibition is constrained by both contractual and technical limitations. In addition, blocking access to a foreign service would necessarily involve obstructing transmission at an intermediate node, a regressive proscription which can be readily circumvented. Such impediments have forced the proposed deletion of clauses 18, 19 and 20 by the Select Committee in favour of developing alternatives which focus on domestic providers and users.

Amendments proffered include broadening clause 10(4) to provide a defence where a bulletin board operator or service provider contracts with users on the basis that the user assumes full liability for any material which would be objectionable under New Zealand law. The avoidance of criminal liability through contractual relations is precluded at common law and there are similar policy arguments against its manifestation in statutory provisions.³⁶ Further, the potential for a standard form Internet contract raises questions as to the possible content and variation of terms.³⁷

The most significant amendment proposed at the select committee stage was the imposition of a requirement that any person who owns or uses a computer accessible to children under the age of 16 with an international network link be obliged to install and maintain a security software program.³⁸ The proposition, while rightly focusing on the obligations of

Clause 21 defines a foreign telecommunications service as "...a person providing a service which consists wholly or mainly in the telecommunication from a place outside New Zealand of programmes which are capable of being received by a network in New Zealand"; the isolation of a singular image or sound, as argued above, could lead to substantial bias as large proprietary networks which contain a wealth of information may be judged on the basis of a single transmission.

Telecom routes overseas calls to international gateways which interpret the initial digits of the telephone number and

Telecom routes overseas calls to international gateways which interpret the initial digits of the telephone number and forward the call appropriately to international networks such as British Telecom and AT&T (beyond the jurisdiction of New Zealand's domestic legislation), see Submission on the Technology and Crimes Reform Bill; Telecom, August 1994, para 4.5-4.9; Bellsouth is a signatory to the GSM Memorandum of understanding which contractually obliges it to allow customers of other GSM networks to roam in New Zealand, see Submission on the Technology and Crimes Reform Bill; Bellsouth New Zealand, August 1994, 3.

³⁵ Users may simply establish access with foreign providers or use various international call back features. The prohibition is regressive in that successive services, assuming detection, would likely be prohibited until the eventual isolation of the local network.

³⁶ See Submission on the Technology and Crimes Reform Bill; The New Zealand Law Society, July 1996, 2.

³⁷ See MA Lemley "Shrinkwraps in Cyberspace" (1995) 35 JurimJ 311.

³⁸ Suitable security programs would be determined by the Classification Office and an appropriate offence provision (not having such a program installed and operational) created.

users, is uncertain in its scope and effect. Problems surround the definition of "accessible" and the extension of the requirement to users of the computer as well as the proprietor.

1 Bill of Rights Act 1990

Section 14 of the New Zealand Bill of Rights Act 1990 states that "[e]veryone has the right to freedom of expression, including the freedom to seek, receive, and impart information and opinions of any kind in any form. Clause 6, in providing for a complete ban on communication of objectionable material, prima facie is inconsistent with such a right. The Report of the Attorney-General, made under section 7 of the Bill of Rights Act and tabled in the House of Representatives, ⁴⁰ attests to the inconsistencies of clauses 6, 7, 14(2) and 29(4); ⁴¹ notwithstanding the potential for justified limitations and preferred interpretation under sections 5 and 6 of the Bill of Rights Act

Overall, the failure of the TCR Bill is its inability "...to recognise the practical realities of value-added network operation in a modern communications and multi-media environment". The Bill attempts to impose an existing classification framework in a simplistic manner by attaching liability to entities, such as network operators and ISPs, without consideration for their functions and limitations. Trevor Rogers has commented that the scheme will be triggered by complaints and that prosecutorial discretion will ensure that criminal provisions are not enforced in an oppressive manner. While the offence to the rule of law such a proposal presents must be noted, a complaints based system is arguably circular in that it duplicates essential provisions of the FVPCA.

⁴⁰ NZPD, vol 542, 3028, 24 August 1994.

⁴² Submission on the Technology and Crimes Reform Bill; The Executive Committee of the Tuia Society and Information Technology Services, VUW, July 1994, 1.

⁴³ Commerce Select Committee Hearing on Technology and Crimes Reform Bill, 31 July, 1996.

³⁹ It is unclear whether the term contemplates access under normal circumstances or extends to unauthorised access, see above n 36, 3.

⁴¹ Clauses 6 and 7 were reported to be apparently inconsistent with section 14 of the Bill of Rights Act; clause 14(2) was deemed to breach section 21 (the right to be secure against unreasonable search and seizure); and clause 29(4) was assumed to be in breach section 25C (right to be presumed innocent until proven guilty), see above n 40.

⁴⁴ See, for a detailed exposition of what the "rule of law" encompasses, Joseph PA *Constitutional and Administative Law in New Zealand* (The Law Book Company Limited, Sydney, 1993), 167.

III THE COMMUNICATIONS DECENCY ACT 1996

In enacting Title V, known as the Communications Decency Act (CDA) 1996, of the Telecommunications Act 1996, the American Congress expressly acknowledged that the Internet represents "an extraordinary advance in the availability of educational and informational resources to our citizens", and accordingly maintained:⁴⁵

[i]t is the policy of the United States...to promote the continued development of the Internet and other interactive computer services; [and] to preserve the vibrant and competitive free market that presently exists for the Internet and other interactive computer services, unfettered by Federal or State regulation.

A ACLU v Reno⁴⁶

A conglomerate of plaintiffs⁴⁷ applied in the District Court for the Eastern District of Pennsylvania for a preliminary injunction to enjoin the enforcement of provisions challenged on constitutional grounds as infringing the rights protected by the First Amendment and the Due Process Clause of the Fifth Amendment. The challenges to section 223(a)(1)(B) ("the indecency provision") and section 223(d)(1) ("the patently offensive provision")⁴⁸ did not concern obscenity or child pornography, proscribed prior to the enactment of the CDA,⁴⁹ but the vagueness and overbreadth of the criminal provisions.⁵⁰ The central provisions of section 223 are as follows:

(a) Whoever -

(1) in interstate or foreign communications-...

(B) by means of a telecommunications device knowingly-

(i) makes, creates, or solicits, and

(ii) initiates the transmission of, any comment, request, suggestion, proposal, image, or other communication which is obscene or indecent knowing that the recipient of the communication is under 18 years of age regard less of whether the maker of such communication placed the call or initiated the communication.

(d) Whoever -

⁴⁶ American Civil Liberties Union v Reno 929 FSupp 824.

⁴⁵ Section 509 of the Communications Decency Act 1996.

⁴⁷ The plaintiffs, lead by the ACLU, were many and diverse, ranging from civil liberty organisations to large corporate enterprises.

⁴⁸ "Indecent" and "patently offensive" are used interchangeably in the courts decision as any distinction, although arguably justified by statutory interpretation, is not crucial to the plaintiffs claim; above n 46, 850.

⁴⁹ See 18 USC ss1464-65 (criminalizing obscene material) and 18 USC ss2251-52 (criminalizing child pornography).

The challenges also indirectly encompassed s223(a)(2) and s223(d)(2) which make it an offence to "knowingly permit" any telecommunications facility under a persons control to be used for the proscribed conduct in s223(a)(1) and s223(d)(1).

(1) in interstate or foreign communications knowingly-

(A) uses an interactive computer service to send to a specific person or persons under

18 years of age, or

(B) uses any interactive computer service to display in a manner available to a person under 18 years of age, any comment, request suggestion, proposal, image, or other communication that, in context, depicts or describes, in terms patently offensive as measured by contemporary community standards, sexual or excretory activities or organs, regardless of whether the user of such service placed the call or initiated the communication...

(e)(5) It is a defense to a prosecution under subsection (a) or (d) that a person-

(A) has taken in good faith, reasonable, effective, and appropriate actions under the circumstances to restrict or prevent access by minors to a communication specified in such subsections, which may involve any appropriate measures to restrict minors from such communications, including any method which is feasible under available technology; or

(B) has restricted access to such communication by requiring use of a verified credit card, debit account, adult access code, or adult personal identification number.

The presumptive invalidity of content based regulation lead the court to apply a "strict scrutiny standard of review"⁵¹ which would uphold the CDA only if "justified by a compelling government interest and...narrowly tailored to effectuate that interest".⁵² The court made extensive findings of facts which necessarily influence and pervade the legal conclusions reached. Internet communications were approximately delineated into several categories:⁵³

(1) one-to-one messaging (such as "e-mail"),

(2) one-to-many messaging (such as "listserv"),

(3) distributed message databases (such as "USENET newsgroups"),

(4) real time communication (such as "Internet Relay Chat"),

(5) real time remote computer utilization (such as "telnet"), and

(6) remote information retrieval (such as "ftp," "gopher," and the "World Wide Web").

The court emphasised that "receipt of information on the Internet requires a series of affirmative steps" and that the ubiquitous anonymity of users made it "...either technologically impossible or economically prohibitive for many of the plaintiffs to comply with the CDA without seriously impeding their...constitutional right[s]".55

⁵¹ The less than strict standard applied in *FCC* v *Pacifica Foundation* (1978) 438 US 726 and other broadcasting cases, as argued by the defendants, was therefore inapplicable.

⁵² Above n 46, 851.

⁵³ Above n 46, 834.

⁵⁴ Above n 46, 845.

⁵⁵ Above n 46, 854.

The court was unanimous in "inexorably", ⁵⁶ upholding the plaintiffs claim that the relevant provisions were overbroad in reaching speech which is protected under the First Amendment. The reliance on third party cooperation (not enforced by the statute), purely hypothetical technical suppositions, and the resultant burden placed on a myriad of content providers necessitated the conclusion that the statutory defences provided by section 223(e)(5) were inapplicable.

The majority,⁵⁷ while recognising such considerations entrenched on other areas, upheld the plaintiffs contention that the CDA was unconstitutionally vague. Buckwalter J, after noting that previous cases defined indecency with reference to contemporary community standards for the particular medium under consideration, held that the CDA encapsulated no such limitation but instead embodied a conflict between an apparent intention to impose a national standard and the prosecutorial requirement of a fluctuating community standard. Accordingly, he found "indecent' [to be] unconstitutionally vague, and...the terms 'in context' and 'patently offensive' also...so vague as to violate the First and Fifth Amendments'.

Dalzell J, dissenting as to constitutional vagueness, favoured a "medium-specific approach to mass communication [which] examines the underlying technology of the communication to find the proper fit between First Amendment values and competing interests". Dalzell J held that "the Internet deserves the broadest possible protection from government-imposed, content-based regulation", which manifested in the denial that Congress may regulate indecency on the Internet, a prospect the majority expressly left open. The "much maligned 'marketplace' theory of First Amendment jurisprudence", 58 emphasising the low barriers to entry and the relative parity of speakers, underscored such conclusions which Dalzell J viewed as following inescapably from the findings of fact.

The court, implicitly highlighting the apparent redundancy of the legislation, was emphatic in maintaining that the conclusion of facial unconstitutionality did not expose minors as:

⁵⁷ Sloviter CJ and Buckwalter J.

⁵⁶ Above n 46, 855.

The assumptions of such a theory (that the truth (or an ideal) is identifiable, preferrable and as such will prevail) are arguably rebutted by the 'requirement' to censor the Internet if the Internet is accepted as most closely acheiving the free flow of information.

[v]igorous enforcement of current...laws should suffice to address the problem the government identified in court and which concerned Congress...the Justice Department itself communicated its view that [the CDA] was not necessary because it was prosecuting online obscenity, child pornography and child solicitation under existing laws, and would continue to do so.

The applicability of current obscenity legislation, and the rejection of a fundamental tangible/intangible distinction, is evident in *United States* v *Thomas*⁵⁹ in which a criminal provision⁶⁰ which proscribed the transportation of obscene material was purposively interpreted so as to encompass downloading from an adult Bulletin Board Service.⁶¹

B Shea v Reno⁶²

Shea v Reno concerned a more limited challenge of facial unconstitutionality toward the CDA. Joseph Shea, who refused to join the ACLU lead coalition, sought a preliminary injunction on behalf of the American Reporter to restrain the Department of Justice from enforcing section 223(d) of the CDA. The District Court for the Southern District of New York, noting the contemporaneous nature of the ACLU decision, declined to apply the doctrine of collateral estoppel, instead collating extensive findings of fact.

The court recognised the same modes of access and communication concerning the Internet as were enunciated in *ACLU*, cognisant that such categories were dynamic with regard to the convergence of traditional media into "common forms of communication". The court established that sexually explicit material did not constitute a significant portion of Internet content and further, that "…accidental retrieval of sexually explicit material is one manifestation of the larger phenomenon of irrelevant search results".⁶⁵

Relying on the fact that previous challenges to indecency standards in relation to various communication mediums have been found unavailing by Courts of Appeals, the court, in

60 18 USC s1465.

⁵⁹ No. 94-20019-G (W.D. Tenn. July 28, 1994).

⁶¹ DD Burke "Cybersmut and the first amendment: a call for a new obscenity standard" (1996) 9 HarvJL&Tech 87, 118.

⁶³An editor, publisher, and part-owner of the American Reporter; a newspaper distributed solely by telecommunications. ⁶⁴*ACLU* was decided on June 11, 1996; *Shea* was decided on 29 July, 1996.

⁶⁵ Above n 46, 844; *Shea* determined that approximately 0.02% of all unique WWW sites contained sexually explicit material, above n 62, 931.

findings directly contradictory to the majority in *ACLU*, denied the terms "indecent" and "patently offensive" and the contemporary community standards measure were unconstitutionally vague. The court held that liability for contravention of indecency restrictions has not been bound to the ability of content providers to monitor and assess contemporary community standards for a particular medium. ⁶⁶ Contrary to such conclusions, it can be argued that traditional Supreme Court jurisprudence has been informed by outmoded assumptions of geographical and sociocultural homogeneity. ⁶⁷ Arguably, the traditional burden placed on content providers impliedly rests on the predominance of commercial providers and the ability to geographically restrict distribution, an issue which the court refused to conclusively decide, ⁶⁸ in such mediums.

The tension between analogy and selection of established legal doctrine, and developing reactive jurisprudence⁶⁹ is evident in the consideration of contemporary community standards measures. The possibility of "forum shopping" by prosecutors and the reduction of content to the standard of the lowest common denominator, underpin arguments advocating a return to national standards and the conceptualisation of the Internet as a virtual community.⁷⁰ The inter-jurisdictional nature of Internet communications can arguably be accommodated by established doctrines of personal jurisdiction, operating within national and international law, embodying requirements of minimum contact and due process.⁷¹ However, such doctrines reflect prescriptive rather than effective jurisdiction and have been formulated in more static, geographically restrictive environments.

⁶⁶ In fact, the court argued the Internet may provide an easier means to assess the relevant standard, above n 62, 937.

⁷⁰ See FB Lim "Obscenity and cyberspace: community standards in an on-line world" (1996) 20 Colum-VLAJL&Arts 291; above n 67, 126; the associated problems have also proved fertile ground for arguments addressed toward abolishing censorship altogether in favour of personal injury based torts, see above n 62.

⁶⁷ DD Burke "Cybersmut and the first amendment: a call for a new obscenity standard" (1996) 9 HarvJL&Tech 87, 126. ⁶⁸ The court considered the issue one of overbreadth, but declined, in light of other conclusions reached, to assess whether any such overbreadth was substantial, above n 62, 938.

⁶⁹ See RS Zembek "Jurisdiction and the Internet: fundamental fairness in the networked world of Cyberspace" (1996) 6 AlbLJSci&Tech 339; FH Cate "The First Amendment and the National Information Infrastructure" (1995) 30 WakeForLR 1.

⁷¹ See RS Zembek "Jurisdiction and the Internet: fundamental fairness in the networked world of Cyberspace" (1996) 6 Alb. L.J.Sci. & Tech. 339; Minnesota provides an example of a more robust approach: "Warning to all internet users and providers...[p]ersons outside of minnesota who transmit information via the internet knowing that information will be disseminated in Minnesota are subject to jurisdiction in Minnesota courts for violations of state criminal and civil laws", "Minnesota Attorney-General Warning" http://www.state.mn.us/ebranch/ag/memo.txt.

The court in *Shea*, while not sympathetic to the above arguments, was unpersuaded as to the ability of content providers to avail themselves of the CDA's specified defences. The verification of the age of users, requiring the implementation of extensive databases and the sacrifice of anonymity, was deemed too "burdensome".⁷² Further, the provision of a good faith defence, through screening, tagging and registering content,⁷³ was ruled technically infeasible:⁷⁴

[e]ven if it were established that the statute is to some limited extent effective in protecting minors from sexually explicit material on line, and that nothing short of a total ban on indecent communication could be as effective, it is not obvious that the benefits thus achieved would outweigh the burden...

Both courts emphasised that "[b]ecause of the rapidity of developments in this field, some of the technological facts...found may become partially obsolete by the time of publication of the...[f]indings". The Internet cannot be defined and categorised as a monolithic medium. The development of the Internet from its defence force origins represents the emerging possibilities to which such a multi-layered value-added network can be put. In delineating the prevailing features and technology which currently exist it must be remembered that the amorphous nature of the medium readily consigns such profiles to historical analysis.

The ineffective nature of the CDA, in only regulating domestic content providers,⁷⁷ underscores the findings in *ACLU* and *Shea*.⁷⁸ The courts, while not explicitly pronouncing on the sagacity of the legislation, were desirous to indicate that the statute actually advantaged extra-territorial content providers, who could act with impunity.

The court considered PICS and other tagging schemes and registration of sexually explicit content in relation to both server and client software, above n 62.

Above n 46, 848; The Supreme Court has granted the United States government an extension on the submission of its appeal in order that it can consolidate the litigation. It is has been suggested by counsel that the government will argue that technological developments, most crucially the wide expansion of the Platform for Internet Content Selection, necessitate the Philadelphia litigation be revisited, see D McCullagh "The US Department of Justice is stalling for time" (August, 1996) http://gopher.eff.org/links.html..

⁷⁶ For a greater exposition on the origins and development of the Internet, see Krol E *The Whole Internet User's Guide* (Special Edition, O'Reilly & Associates, Inc, Sebastopol, 1994).

Thereby leaving up to 30% of sexually explicit content, generated outside the United States, unregulated, see above n 62, 940.

⁷⁸ The court in *Shea* declined, based on its other conclusions, to rule on whether the statutes ineffective would render it constitutionally defective, above n 62, 940.

Association with "adult" verification services or the utilisation of CGI (common gateway interface) scripts, costing approximately US\$1 per transaction, were ruled economically prohibitive, above n 62, 934.

⁷⁴ Above n 62, 941.

OTHER REGULATORY MODELS

The territorial limitations of domestic legislation necessarily preclude the effectiveness of the above considered isolated attempts at regulation:

Regulation is not an issue for each individual service provider or user or even nation. The global nature of the network makes this a global problem and to be tackled effectively it must be tackled on a global scale.

Nevertheless, in developing domestic and international measures, the formulations adopted by other jurisdictions may provide instances of applicable legislative and regulatory models. The British Home Office and Internet Service Providers Association have advanced a draft code of practice, founded on a "reasonable endeavours principle", 79 which recognises that an ISPs editorial control may vary considerably, and qualifies obligations accordingly.

Australia A

The Australian federal classification scheme implemented by the Classification (Publications, Films and Computer Games) Act 1995, which applies to publications, films and computer games, represents a cooperative approach between the commonwealth, states and territories. 80 The establishment of classification guidelines under the legislation provide the foundation for classification codes in relation to television broadcasting and reflects an ethos of consistent classification across mediums, recognising that applicable methods may differ. The proposed extension of such a regime to online services, given the implementation of a "...national strategy aimed at the adoption of new information and communications services and technologies",81 as variously defined, manifested in the constitution of several independent federal investigations.

The Bulletin Board Task Force, 82 which terms of reference were to examine and establish regulatory options for BBSs, 83 was criticised for addressing archaic ideals in its assumption

⁷⁹ What is considered reasonable for an ISP to take responsibility for, or maintain control of, will depend on practical and technical limitations, see S Weatherall "Internet Service Providers Association - Update" 4 IT Law Today, 1996, 5, 6. See "Consultation paper on the regulation of on-line information services" (July http://www.thehub.com.au/~rene/liberty/debate.htm/#AusComm.

⁸² Established by the Minister for Communications and the Arts, and the Attorney-General in November 1993; and reported on 5 October 1994, see above n 80.

of system administrators control over access and content.⁸⁴ The Task Force identified several regulatory schemes, ranging from the application of classification and offence provisions to the formulation and adoption of industry guidelines.⁸⁵

The Information and Communications Services Policy Group, which issued a consultation paper on the regulation of on-line information services, ⁸⁶ was subsequently directed to stimulate consultation on developing the above recommendations and their application to broader telecommunications capabilities. ⁸⁷ The Australian Broadcasting Authority also issued a consultation paper in its investigation into the content of on-line services and the appropriateness of developing a code of practice. ⁸⁸ In recognising that a technologically specific approach to the issue would be redundant, both bodies focussed on the application of existing classification standards to Internet content. The papers contemplate industry self regulation and the establishment of a complaints review system coupled with a national education strategy. The problems associated with liability of access providers storing or transmitting content without knowledge or intent and the enforcement of offence provisions are addressed through the recommendation of defences where providers take reasonable steps to control content or reasonably believe content not to be objectionable or restricted. ⁸⁹

The above approach, while admitting certain technical limitations, persists in the pursuit of legislative and regulatory control over easily identified entities. The adoption of a code of practice, while allowing more dynamic and reflective change in line with technological advances, 90 continues to concentrate on subjecting access providers to offence provisions with limited and infeasible defences. 91

⁸³ See above n 80.

⁸⁴ A criticism which can be made of the TCR Bill; see Australian Computer Society "Submission on the Regulation of Bulletin Board Systems" http://www.efa.org.au/issues/Regulate/.

⁸⁵ See above n 80

⁸⁶ Published 7 July 1995, see above n 80.

⁸⁷ This can be accredited to the substantial decline in closed, proprietary BBSs, see above n 84.

⁸⁸ The authority's reporting date was set at 30 June 1996.

⁸⁹ See above n 80.

⁹⁰ An independent complaints review system would also address administrative justice issues between providers and users, a subject outside the scope of this paper.

⁹¹ Similar criticisms to those made in *ACLU* and *Shea* can be made in regard to subjecting providers to the expense and stigma of raising a defence in a criminal trial, and that the reasonable steps defence cannot be claimed if no reasonable or feasible content restrictions exist.

The admission that "...no single national body can have effective control over the content and regulation of on-line services available in a particular country", has not dissuaded the enactment of state and territorial legislation based on the above recommendations. The Classification (Publications, Films and Computer Games) (Enforcement) Act 1995 (Victoria) and the Censorship Act 1995 (Western Australia) embody the above characterisation of universal offence provisions subject to arguably innocuous defences. New South Wales has rejected draft legislation, parallel to those above, in order to develop an industry code of practice as developed by the Australian Broadcasting Authority. 93

V CONCLUSION

(A)lthough . . . media have acquired the functions of the press, they have not yet obtained the rights of the press. The rate of technological change has outstripped the ability of the law, lurching from one precedent to another, to address new realities. Novel communications are pressed into service while still in their infancy, and the legal system's initial encounters with these newborns have a lasting influence. 94

The legal fascination with precedent and analogy may appear opposed to the development of a reflective and informed jurisprudence concerning emerging technologies. However, such reasoning may, if tempered by the realities of modern telecommunications, imbue the judicial and regulatory approach to technological advancements with an awareness of the necessarily resulting societal change.⁹⁵

The interconnected nature of the current Internet, replete with redundant routes, requires that the interception of information, to be effective, must occur at either the source or destination. Censorship at an intermediary node can be freely circumvented and the immense volume of information generated daily, together with private encryption techniques, ⁹⁶ preclude effectual monitoring. As the point of dissemination, at least for

93 See "Censor's hands off the Internet" Australian Financial Review, Australia, July 12, 1996, 55.

⁹⁶ Encryption software is freely available on the Intenet, see Submission on the Technology and Crimes Reform Bill; Bellsouth New Zealand, August 1994.

^{92 &}quot;Investigation into the content of on-line services issues paper" (Dec 1995) http://gopher.eff.org/links.html.

⁹⁴ RF Goldman "Put another log on the fire, there's a chill on the internet: the effect of applying current anti-obscenity laws to online communications" (1995) 29 GeoLRev 1075, 1075.

⁹⁵ Hass argues that technological revolutions have highlighted the nature of the current received moral tradition that is our rightful inheritance but which has been almost irretrievably lost, see J Haas "Thinking Ethically about Technology" http://gopher.eff.org/links.html.

New Zealand and most countries outside the United States, is primarily extra-territorial the realisation is that "...we can meet diverse needs by controlling reception rather than distribution". 97

"Governments will need to take pro-active stances in instructing rather than legislating". 98

The current censorship laws in New Zealand, although potentially draconian, are capable of prosecuting instances of abuse and prohibiting the storage or recording of objectionable material on computer hardware. Legislation, if applicable at all, cannot focus on the common carriers which operate the networks and provide connection to the Internet, and must be sufficiently flexible to accommodate the increasing technological convergence of traditional media.

The development and adoption of codes of conduct for Internet providers, in establishing required complaints procedures and industry standards, cannot exist as an isolated measure but must be coupled with education and implementation of user responsibility. Technological development, such as the recent evolution of screening software, ⁹⁹ should be encouraged and promoted toward establishing feasible solutions, and the co-operation of nations instituted and maintained.

99 See above n 76.

⁹⁷ Submission on the Technology and Crimes Reform Bill; Council of the Internet Society of New Zealand Inc, July

⁹⁸ Information and Technology Advisory Group "Impact 2001: how information technology will change New Zealand" www.network.co.nz/~itag/impact.htm.

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